Interview with the planning

-Can we have a copy of the planning?  
-How does a planning look like?

-What happens if a truckdriver gets ill or he/she has a car accident?

-how do you do your work?

-how far ahead do you make your plan?

-who defines what has to planned? Who makes decisions?

-what program do you use for the planning? Or are you using pen and paper at the moment?

-how do you handle free day’s and vacations?

-Do you work alone or do you steer in a group that is in control the planning?

-Can employees work in multiple departments at the same time?

-What are the main issues you're experiencing with the current system?